



The Public Service Commission State of South Carolina

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April 2, 2019

Dear Mr. William Eady ,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-318-E - Application of Duke Energy Progress, LLC for Adjustments in Electric Rate Schedules and Tariffs and Request for an Accounting Order

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-318-E - Application of Duke Energy Progress, LLC for Adjustments in Electric Rate Schedules and Tariffs and Request for an Accounting Order - <https://dms.psc.sc.gov/Web/Dockets/Detail/116871>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Becky Latimer
Clerks Office/Administrative Coordinator

Public Service Commission of South Carolina
803-896-5100

Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

DEP

Campbell, Chad**Subject:**

FW: [External] Consumer Complaint/Inquiry Form

-----Original Message-----

From: noreply@noreply.sc.gov [mailto:noreply@noreply.sc.gov]

Sent: Thursday, March 28, 2019 8:08 AM

To: _RegStaff - Complaints Distribution Group <complaints@ors.sc.gov>

Subject: [External] Consumer Complaint/Inquiry Form

A Utility Consumer Complaint/Inquiry Form has been submitted.

To view the submission, go to:

<https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fappengine.egov.com%2Fsubmissions&data=01%7C01%7Ccccampbell%40ors.sc.gov%7C28228931554a47007e9408d6b37604b8%7Ce9f8d01480d84f27b0d6c3d6c085fcdd%7C1&data=mdlQalpch8P%2F%2FxymdoVxBD3vQWZNgttdz%2F7wXe2R7to%3D&reserved=0>

Complainant Information:

First Name: William

Last Name: Eady

Address Line 1: Address Line 2:

City: Sumter

State: SC

Zip Code: 29154 Phone Number: Email Address: **Complaint Information:**

What utility/company is your complaint regarding? Duke Energy Progress

What is your account number?

Are you an authorized contact person for the account? [Y/N]

Outline complaint: My complaint is Duke Energy's proposal to increase the basic facilities charge from \$9/mo to \$29/mo. This is a \$20 increase before I use any energy. It is also more than my social security COLA which puts those of us on fixed income further behind, What's the use of a COLA? I hope the PSC commissioners will consider and deny this huge increase . There is no reason.

Outline results in making this complaint: Deny the request for this huge increase in basic facilities electric charge requested by Duke Energy